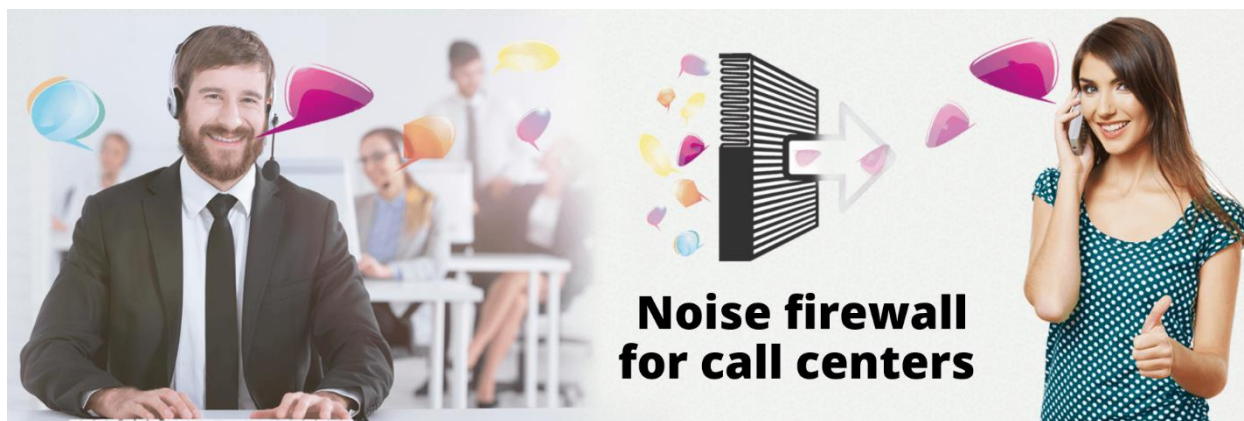
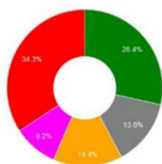


Noise firewall for call centers

Looking to improve user experience, increase productivity, improve the accuracy of the analytic and prevent leakage of private data? Let the experts help you. SoliCall, a market leader in call quality, filtering 15 million calls per day.



- Shield your customers from ambient noise in your call center such as other agents talking with other customers, supervisor giving instructions, announcements on the PA etc.
- Protect private data from being overheard by your customers which corresponds with regulations such as PCI, FedRAMP, HIPAA and GDPR.
- Solve audio quality issues that impact the efficiency of the calls.
- Improve the accuracy of transcription and analytic in noisy call centers.
- Exceed the quality of any other solution, such as high-end headset, at a lower cost and lower effort.
- Enable ongoing monitoring and improvement using the on-line quality monitoring tools.



General			Quality (Average)															
Origin	Destination	Duration	Origin -> Destination							Destination -> Origin								
			Noise Level	AGC Coef	Echo Level	Jitter (ms)	Packet Loss (%)	Delay (ms)	RNR	MOS Score	Noise Level	AGC Coef	Echo Level	Jitter (ms)	Packet Loss (%)	Delay (ms)	RNR	MOS Score
2@192.168.0.137	4@192.168.0.137	169	34	100	0	0	0.00	4		4.70	29	100	0	0	0.00	22	0	4.41
3@192.168.0.137	5@192.168.0.137	73	3215	100	0	0	0.00	4		4.70	10	100	0	0	0.00	2		4.41

- Improve the quality of the stored recordings.

[Contact us](#) to discuss your requirements and we will be happy to share our experience, best practice and relevant case studies.