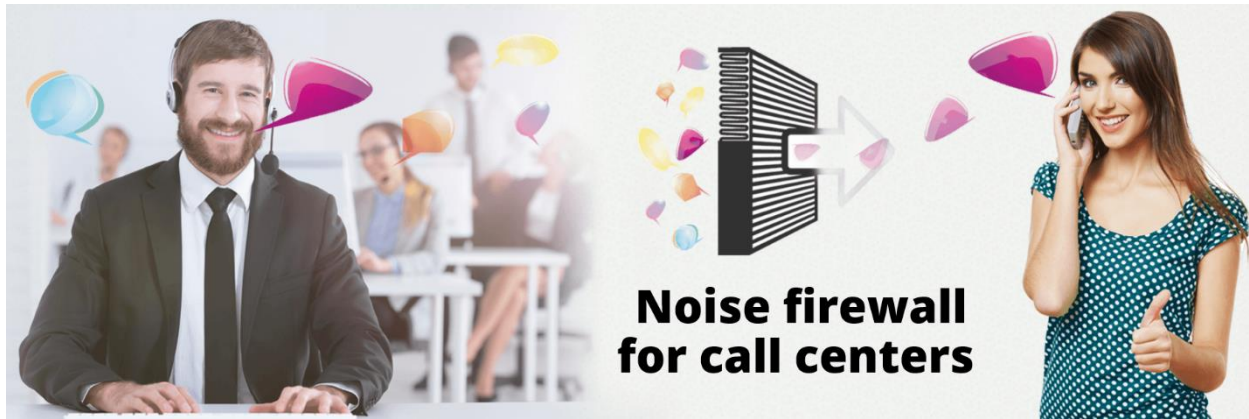
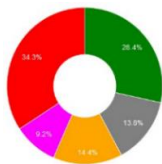


Noise firewall for call centers

Looking to improve user experience, prevent leakage of private data, improve the accuracy of the analytic and increase productivity? Let the experts help you. SoliCall is a market leader in call quality and our technology is used to filter 15 million calls per day.



- Shield your customers from ambient noise in your call center such as other agents talking with other customers, supervisor giving instructions, announcements on the PA etc.
- Protect private data from being overheard by your customers which corresponds with regulations such as PCI, FedRAMP, HIPAA and GDPR.
- Solve audio quality issues that impact the efficiency of the calls.
- Improve the accuracy of transcription and analytic in noisy call centers.
- Exceed the quality of any other solution, such as high-end headset, at a lower cost and lower effort.
- Enable ongoing monitoring and improvement using the on-line quality monitoring tools.



● Clean
● Low Noise
● Moderate Noise
● High Noise
● Extreme Noise

| General | | | Quality (Average) | | | | | | | | | | | | | | | |
|-----------------|-----------------|----------|-----------------------|----------|------------|-------------|-----------------|------------|-----|-----------------------|-------------|----------|------------|-------------|-----------------|------------|-----|-----------|
| Origin | Destination | Duration | Origin -> Destination | | | | | | | Destination -> Origin | | | | | | | | |
| | | | Noise Level | AGC Coef | Echo Level | Jitter (ms) | Packet Loss (%) | Delay (ms) | RNR | MOS Score | Noise Level | AGC Coef | Echo Level | Jitter (ms) | Packet Loss (%) | Delay (ms) | RNR | MOS Score |
| 2@192.168.0.137 | 4@192.168.0.137 | 169 | 34 | 100 | 0 | 0 | 0.00 | 4 | | 4.70 | 29 | 100 | 0 | 0 | 0.00 | 22 | 0 | 4.41 |
| 3@192.168.0.137 | 5@192.168.0.137 | 73 | 3215 | 100 | 0 | 0 | 0.00 | 4 | | 4.70 | 10 | 100 | 0 | 0 | 0.00 | 2 | 0 | 4.41 |

- Improve the quality of the stored recordings.

[Contact us](#) to discuss your requirements and we will be happy to share our experience, best practice and relevant case studies.